

FINAL OUT-TURN FIGURES - 2003-2004

This paper is to be read in conjunction with the Best Value Performance Plan 2004-2005 as it provides the year-end figures for 2003-2004.

Best Value Performance Indicators	2003-2004 Target	2003-2004 Actuals
1.(BVPI 23)		
User Satisfaction Surveys:		
(a) Percentage of public satisfied with the time taken to answer a 999 call	90%	86.4%
(b) Percentage of public satisfied with the arrival time of an officer dealing with an immediate response incident	75%	96.4%
(c) Percentage of the public satisfied with police action in response to 999 calls	67%	68.0%
(d) Percentage of victims satisfied with police initial response to a report of violent crime	82%	77.0%
(e) Percentage of victims satisfied with police initial response to a report of burglary of a dwelling	88%	88.0%
(f) Percentage of victims of road traffic collisions satisfied with the police service at the scene of the collision	90%	61.7%
(g) Percentage of victims of racist incidents satisfied with the police service when dealing with that incident.	75%	81.0%
2. (BVPI 25)		
• Percentage of minority ethnic police officers in the force compared to the total numbers of police officers	3.0%	2.5%
• Percentage of minority ethnic population of working age in force area	-	6.7%
3. (BVPI 26)		
• Number of working days lost through sickness per police officer	10.5	10.4
• Number of working days lost through sickness per civilian employee	10.0	12.2
4.(BVPI 28)		
• Percentage of police officers in operational posts.	94.7%	93.7%
• Percentage of police officers in operational support posts.	Year-end figure	5.5%
• Percentage of police officers in organisational support posts.	Year-end figure	0.8%
5.(BVPI 29)		
• Number of medical retirements of police officers as a percentage of total officer numbers.	Maintain current level	0.14%
• Number of medical retirements of civilian employees as a percentage of total civilian employees.	Maintain current level	0.21%
6.(BVPI 120)		
Level of crime (using British Crime Survey):		
• Estimated chance of becoming a victim of household crime.	Report	19%
• Estimated chance of becoming a victim of personal crime	Report	9%
7.(BVPI 121)		
Fear of crime (using British Crime Survey)		
• Percentage with high levels of worry about burglary	Report	9%
• Percentage with high levels of worry about car crime	Report	13%
• Percentage with high levels of worry about violent crime	Report	16%
8.(BVPI 122)		
• Feelings of public safety (using British Crime Survey)	Report	99
9.(BVPI 126)		
• Domestic burglaries per 1000 households.	Reduce by 8% to 11.32	13.13
• Percentage of domestic burglaries detected.	19%	23.4%
10.(BVPI 127)		

Best Value Performance Indicators	2003-2004 Target	2003-2004 Actuals
• Violent Crime per 1000 population.	Maintain current level	13.48
• Percentage of violent crime detected.	63%	61.9%
(a) Violent offences committed by a stranger per 1,000 population	New indicator	3.47
Percentage of violent offences committed by a stranger detected	-	32.8%*
(b) Violent offences committed in a public place per 1000 population	New indicator	8.16
Percentage of violent offences committed in a public place detected	-	50.9%*
(c) Violent offences committed in connection with licensed premises per 1,000 population	New indicator	0.97
Percentage of violent offences committed connection with licensed premises detected	-	44.3%*
(d) Violent offences committed under the influence of an intoxicating substance per 1,000 population	New indicator	4.23
Percentage of violent offences committed under the influence of an intoxicating substance detected	-	68.0%*
(e) Robberies per 1000 population.	Reduce 32%	0.94%
Percentage of robberies detected.		34.3%
11.(BVPI 128)		
• Vehicle crimes per 1000 population.	Reduce by 7% to 14.92	15.67
• Percentage of vehicle crimes detected	13%	10.9%
12.(BVPI 129)		
• Number of offenders charged, reported for summons or cautioned for supply offences in respect of class A drugs per 10,000 population	1.1	1.171
• Number of which related to cocaine.	Year-end figure	56
• Number of which related to heroin.	Year-end figure	58
13.(BVPI 130)		
• Number of public disorder incidents per 1000 population.	No longer a BVPI	No longer a BVPI
14.(BVPI 132)		
• Number of Road Traffic Collisions involving death or serious injury per 1000 population.	Reduce by 4% (to 0.61)	0.57
15.(BVPI 136)		
a) Number of offences which are brought to justice	Increase by 5% to 14289	15879
b) Percentage of notifiable offences where a person has been charged, reported for summons or cautioned, or the offence has been taken into consideration by a court.	20%	19.4%
16.(BVPI 137)		
• Percentage of adults arrested referred to drug treatment programmes as a result of arrest referral schemes.	No longer a BVPI	No longer a BVPI
• Percentage of those referred to drug treatment programmes who completed the programme	No longer a BVPI	No longer a BVPI
17.(BVPI 138)		
• Number of PACE stop / searches of white persons per 1000 population	Report	5.72
• and percentage leading to arrest.	Report	11.4%
18.(BVPI 139)		
• Number of PACE stop / searches of minority ethnic persons per 1000 population	Report	18.85
• and percentage leading to arrest.	Report	13.2%

Best Value Performance Indicators	2003-2004 Target	2003-2004 Actuals
19.(BVPI 141)		
• Percentage of reported racist incidents where further investigative action is taken.	No longer a BVPI	No longer a BVPI
• Percentage of racially aggravated crimes detected.	-	33.3%
• Violent Crime	63%	38.0%
• Criminal Damage	20%	13.6%
20.(BVPI 153)		
• Percentage of reported domestic violence incidents where there was a power of arrest, in which as arrest was made relating to the incident	-	To be recorded as SPI 8a in 2004-2005
• Percentage of reported domestic violence incidents that involved partner on partner violence.	-	To be recorded as SPI 8b in 2004-2005
21.(BVPI 155)		
• Percentage of domestic burglaries where the property has been burgled in the previous twelve months.	No longer a BVPI	No longer a BVPI
22.(BVPI 189)		
• Percentage of residents surveyed who said that they feel 'fairly safe' or 'very safe' after dark whilst outside in their local authority area.	Report	Collection was optional and only undertaken by one CDRP
• Percentage of residents surveyed who said that they feel 'fairly safe' or 'very safe' during the day whilst outside in their local authority area	Report	Collection was optional and only undertaken by one CDRP
23.(BVPI 191)		
• Percentage of occasions on which the police meet Immigration Service requests for assistance in the removal of immigration offenders.	Monitor	Figure to be provided by Home Office

“*” un-audited figures (as the Annual Data Return from the Constabulary to the Home Office does not require percentages detected)