

FINAL OUT-TURN FIGURES - 2002-2003

This paper is to be read in conjunction with the Best Value Performance Plan 2003-2004 as it provides the year-end figures for 2002-2003.

Best Value Performance Indicators	2002-2003 Target	2002-2003 Actuals
1.(BVPI 23)		
User Satisfaction Surveys:		
(a) Percentage of public satisfied with the time taken to answer a 999 call	90%	88.4%
(b) Percentage of public satisfied with the arrival time of an officer dealing with an immediate response incident	90%	75.2%
(c) Percentage of the public satisfied with police action in response to 999 calls	90%	64.5%
(d) Percentage of victims satisfied with police initial response to a report of violent crime	90%	77.5%
(e) Percentage of victims satisfied with police initial response to a report of burglary of a dwelling	90%	85.1%
(f) Percentage of victims of road traffic collisions satisfied with the police service at the scene of the collision	90%	76.8%
(g) Percentage of victims of racist incidents satisfied with the police service when dealing with that incident.	90%	71.4%
2. (BVPI 25)		
• Percentage of minority ethnic police officers in the force compared to the total numbers of police officers	2.3%	2.2%
• Percentage of minority ethnic population of working age in force area	5.1%	6.9%
3. (BVPI 26)		
• Number of working days lost through sickness per police officer	-	10.6
• Number of working days lost through sickness per civilian employee	-	12.4
4.(BVPI 28)		
• Percentage of police officers in operational posts.	Increase	93.4%
• Percentage of police officers in operational support posts.	-	5.3%
• Percentage of police officers in organisational support posts.	-	1.3%
5.(BVPI 29)		
• Number of medical retirements of police officers as a percentage of total officer numbers.	-	0.34 (per 100 officers)
• Number of medical retirements of civilian employees as a percentage of total civilian employees.	-	0.11 (per 100 civilian employees)
6.(BVPI 120)		
• Level of crime (using British Crime Survey):-		
• Estimated chance of becoming a victim of household crime.	-	19.1%
• Estimated chance of becoming a victim of personal crime	-	4.4%

Best Value Performance Indicators	2002-2003 Target	2002-2003 Actuals
7.(BVPI 121)		
• Fear of crime (using British Crime Survey):-		
• Percentage with high levels of worry about burglary	-	8.7%
• Percentage with high levels of worry about car crime	-	10.3%
• Percentage with high levels of worry about violent crime	-	7.8%
8.(BVPI 122)		
• Feelings of public safety (using British Crime Survey)	-	8.9%
9.(BVPI 126)		
• Domestic burglaries per 1000 households.	10.7 (4,557) Reduce by 8%	12.3 (5,294)
• Percentage of domestic burglaries detected.	19%	16.8%
10.(BVPI 127)		
• Violent Crime per 1000 population.	Report to Authority	8.8
• Percentage of violent crime detected.	Increase	61.9%
(a) Violent offences committed by a stranger per 1,000 population	New Indicator	2.71
Percentage of violent offences committed by a stranger detected	New Indicator	34.4*
(b) Violent offences committed in a public place per 1000 population	New Indicator	5.98
Percentage of violent offences committed in a public place detected	New Indicator	51.4*
(c) Violent offences committed in connection with licensed premises per 1,000 population	New Indicator	0.78
Percentage of violent offences committed in connection with licensed premises detected	New Indicator	48.8*
(d) Violent offences committed under the influence of an intoxicating substance per 1,000 population	New Indicator	3.02
Percentage of violent offences committed under the influence of an intoxicating substance detected	New Indicator	68.3%*
(e) Robberies per 1000 population.	0.62 (649) Reduce by 5%	0.83 (862)
• Percentage of robberies detected.	40%	30.5%
11.(BVPI 128)		
• Vehicle crimes per 1000 population.	13.4 (14,080) Reduce by 2%	16.04 (16602)
• Percentage of vehicle crimes detected.	13%	11.8%
12.(BVPI 129)		
• Number of offenders charged, reported for summons or cautioned for supply offences in respect of class A drugs per 10,000 population.	Increase	1.0 (102)

Best Value Performance Indicators	2002-2003 Target	2002-2003 Actuals
• Number of which related to cocaine.	Monitor	26
• Number of which related to heroin.	Monitor	47
13.(BVPI 130)		
• Number of public disorder incidents per 1000 population.	41	55.3
14.(BVPI 132)		
• Number of Road Traffic Collisions involving death or serious injury per 1000 population.	0.65 (680) Reduce by 4%	0.63 (654)
15.(BVPI 136)		
a) Number of offences which are brought to justice	New Indicator	15928*
b) Percentage of notifiable offences where a person has been charged, reported for summons or cautioned, or the offence has been taken into consideration by a court.	-	18.4%
16.(BVPI 137)		
• Percentage of adults arrested referred to drug treatment programmes as a result of arrest referral schemes.	New Local Authority Indicator	12.3% (2399)
• Percentage of those referred to drug treatment programmes who completed the programme		N/A
17.(BVPI 138)		
• Number of PACE stop / searches of white persons per 1000 population	-	5.3
• and percentage leading to arrest.		11.9%
18.(BVPI 139)		
• Number of PACE stop / searches of minority ethnic persons per 1000 population and percentage leading to arrest.	-	18.7 12.0%
19.(BVPI 141)		
• Percentage of reported racist incidents where further investigative action is taken	100%	97.7%
• Percentage of racially aggravated crimes detected.	60%	43.4%
20.(BVPI 153)		
• Percentage of reported domestic violence incidents where there was a power of arrest, in which as arrest was made relating to the incident	N/A	N/A
• Percentage of reported domestic violence incidents that involved partner on partner violence.	N/A	N/A
21.(BVPI 155)		
• Percentage of domestic burglaries where the property has been burgled in the previous twelve months.	3%	7.2%

Nb: the items marked with a “**” denote un-audited figures